

London Borough of Hammersmith & Fulham  
3<sup>rd</sup> Sector Investment Fund

**Service Specification for:  
Safer Communities**

**1. Introduction:**

The LBHF Crime & Disorder Reduction Partnership Plan 2008-2011 underpins the Council's objective "to improve the quality of life and keep residents, visitors and employees in the Borough of Hammersmith and Fulham safe."

The last community safety plan (April 2005 to March 2008) set as its target to 'achieve a 20.1% reduction in ten key crime areas through the three year duration of the strategy.' In order to meet this challenging target a wide range of actions were put in place including targeting offenders, supporting victims and reassuring neighbourhoods. As a result, during the duration of the strategy, levels of crime in the borough reduced significantly. The borough exceeded its targets and by March 2008, crime was 22% lower than in April 2005.

Despite these achievements, crime, disorder and drugs remain an important concern for the residents of Hammersmith & Fulham and it is recognised that further work is needed to continue reducing levels of crime and antisocial behaviour. It is also recognised that in order to achieve the current administration's vision of a 'big society,' we must also strengthen neighbourhoods through increasing public reassurance so that neighbourhoods are not only safe, but feel safe.

**2. Hammersmith & Fulham's vision for Community Safety**

Tackling crime and anti-social behaviour is one of our three key external priorities, with 3,000 fewer crimes committed (with a victim per year), than there were three years ago, whilst the percentage of residents who feel safe in their area during the day, has increased by 5% to 92% in 09/10.

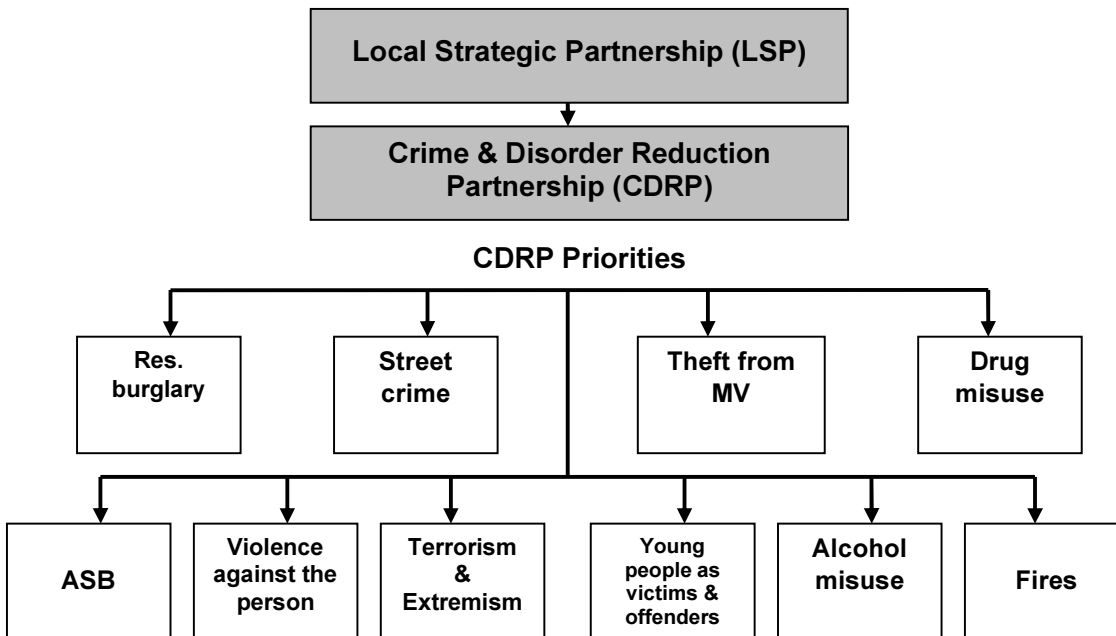
The Crime & Disorder Reduction Partnership (CDRP)

The Hammersmith & Fulham Crime and Disorder Reduction Partnership (CDRP) brings together statutory agencies to tackle crime and disorder, anti-social behaviour and drugs in the borough. The CDRP is the lead body for the development of the Hammersmith & Fulham Crime & Disorder Reduction Partnership Plan. In this plan we have set out the main issues and priorities to tackle crime, disorder and drugs in the borough during the next three years. The CDRP includes the following agencies:

- Local Authority
  - Safer Neighbourhoods Division
  - Community Services
  - Adult Social Care
  - Environmental Services
  - Drug & Alcohol Action Team
  - Children's Services
- Youth Offending Services (multi agency)
- H&F Police
- Metropolitan Police Authority
- Probation Services
- Fire Brigade
- Primary Care Trust
- Community Safety Board
- H&F Homes and other Registered Social Landlords

## Appendix 5b

The Crime & Disorder Reduction Partnership Plan 2008-2011 provides the basis on which the Crime and Disorder Reduction Partnership (CDRP) sets its objectives and plans its activities:



### The Strategic Assessment 2010/11:

The Police and Justice Act 2006 placed a statutory duty on Crime & Disorder Reduction Partnerships to prepare an annual partnership strategic assessment of crime and disorder, based on their local authority boundaries. In turn this assessment feeds into a three year partnership plan which is refreshed on an annual basis in light of the priorities.

The strategic assessment adopts more of an intelligence led, than a simple audit approach. Through detailed analysis and interpretation of large amounts of data relating to crime, disorder and anti-social behaviour, as well as prevention and rehabilitation issues, the assessment provides a method of identifying key priorities for the partnership to focus on. The strategic assessment provides an assessment of all potential crime and disorder issues that affect the borough, looking at the current and future situation by identifying new and emerging threats.

### **3. What we wish to fund**

It is our aim to build upon the already strong tradition of collaboration firmly established through the CDRP within the borough, furthering our working relationships with the voluntary and community sector by encouraging the development of exciting and innovative provisions that will; reduce crime, support victims, reduce re-offending and provide reassurance to those affected by crime and anti-social behaviour.

Organisations are invited to submit funding applications for services which will address the needs of the wider population as well as those who would benefit from more specific support.

## Appendix 5b

Services funded under the 3<sup>rd</sup> Sector Investment Fund: Safer Communities must deliver outcomes for the most vulnerable in our borough and aim to improve the overall quality of life for our residents by cracking down on crime and anti-social behaviour.

Services should be aligned with the priorities of both the CDRP and Strategic Assessment, for example:

- Vulnerable older people
- Disabled people
- Black, Minority Ethnic and refugee communities who are at particular risk of being victims or perpetrators of crime (including hate crime)
- Women & girls at risk of crime including domestic violence
- People from disadvantaged backgrounds/areas who are at particular risk of being victims or perpetrators of crime

#### **4. What we do not wish to fund**

- Services that duplicate existing provision (whether statutory, commissioned, ongoing/existing 3<sup>rd</sup> sector provision, or funded under other service areas of the 3<sup>rd</sup> Sector Investment Fund)
- Services that do not specifically deliver the outcomes as set out in this service specification
- Multiple organisations who deliver services predominantly to single communities.

#### **5. Outcomes Sought**

Funding will be available where organisations can demonstrate that they address the following Community Safety outcomes. However, we recognise that not all outcomes can be easily captured and evidenced, and for contract monitoring purposes, a combination of outcomes for residents (qualitative information) and service outputs (quantitative information) can be negotiated. The main outcomes that the Council is seeking the 3<sup>rd</sup> Sector to deliver under Safer Communities include:

- Residents will be safer through the provision of services that support them and/or their families,
- Reduce the police and local authority's need to intervene statutorily and make their environment more friendly
- Residents will feel safer and more likely to engage in community life.
- Services will divert people away from offending behaviour
- Organisations will develop a shared objective of working towards a 'Safer Neighbourhood.'

Services are also expected to contribute to the delivery of a number of key priorities, including:

- Serious Acquisitive Crime
- Perceptions of Anti Social Behaviour
- Perceptions of parents taking responsibility for their children
- Perceptions that people treat each other with respect
- Satisfaction with the way ASB is dealt with by the Council and police
- Understanding of the role of Police and the Council in relation to ASB
- Perceptions of drunk or rowdy behaviour

Appendix 5b

- Satisfaction of people 65+ with home and neighbourhood
- Fair treatment by local services

The Council does not expect organisations necessarily to be able to measure all of these in relation to their service users. However, the council will seek to use local prevalence rate data to establish whether the service appears to be contributing to performance indicators.

Safer Communities Services outcomes:

<b>A. Improved personal safety</b>		
<b>Outcomes for individuals</b>	<b>Outcomes for perpetrators</b>	<b>Outcomes for the community</b>
<p>sc1. Individuals identified as at risk, or who have been a victim of crime will report increased feeling of safety and a reduced fear of crime.</p> <p>sc2. Victims of and/or residents at risk of crime or ASB will have improved personal safety measures/plans in place.</p>	<p>sc3. Measureable increases in residents accessing local crime diversion activities.</p> <p>sc4. Incentives for individuals to commit crime/ASB will be lessened through increased responsibility measures and referrals to employment, education and training opportunities.</p>	<p>sc5. Residents will feel safer within their neighbourhood</p> <p>sc6. Residents will report increased satisfaction with local facilities and amenities that were previously inaccessible due to fear of crime.</p> <p>sc7. Increased instances of communities responding to crime/ASB issues, including identifying measures to address the issues identified.</p>

<b>B. Crimes that affect particular groups and/or individuals</b>		
<b>Outcomes for individuals</b>	<b>Outcomes for perpetrators</b>	<b>Outcomes for the community</b>
<p>sc8. Victims of hate crime will feel safer, well supported and empowered to report incidents of hate crime.</p> <p>sc9. Individuals will report improved ability to influence and affect the services available to them.</p> <p>sc10. There will be reductions in specific crime types.</p> <p>sc11. Particularly vulnerable residents – at risk of crime or ASB benefit from better support mechanisms.</p>	<p>sc12. Perpetrators or potential perpetrators of hate crime will have an increased understanding of diversity through targeted interventions.</p>	<p>sc13. Specific neighbourhoods/groups will report increased confidence and reduced fear of crime and safety issues.</p> <p>sc14. Groups report an improved ability and opportunity to influence community cohesion issues in the borough.</p> <p>sc15. Increased reporting of issues affecting local neighbourhoods.</p> <p>sc16. Improved relations between different neighbourhoods and groups in the borough.</p>

**All outcomes will need to be evidenced and quantified and all service providers will need to evidence partnership working including the number of users referred to other agencies.**

**6. Organisational outcomes**

The Council expects all funded groups to ensure that broader organisational outcomes are also achieved in order for the sector to increase its sustainability, independence and contribute to a flourishing 3<sup>rd</sup> sector community. The outcomes we expect organisations to deliver are:

<b>Sustainability</b>	Organisations will have demonstrably improved long-term sustainability having adopted realistic and comprehensive business plans and fundraising strategies and maximised income from existing resources.
<b>Leverage</b>	Demonstrated increased ability to use 3 <sup>rd</sup> Sector Investment Fund investment to lever in further funding to the borough to further support local residents.
<b>Strategic working</b>	Evidenced ability to influence, engage and work in partnership with other 3 <sup>rd</sup> Sector organisations, the Council and its partners, on a wide range of activities which support the delivery of H&F priorities
<b>Good practice models</b>	Organisations will implement, highlight and evidence good practice models on a range of issues including quality assurance and service models which could be promoted and shared across the sector.
<b>Good environmental practice</b>	Organisations will evidence adoption of environmental policies which ensure that their organisations and the facilities/premises they use have improved financial viability, use less energy, pollute less and create less waste.

**7. Service model and principles**

Specific to the Safer Communities service area:

Due to the particular nature of services funded under this service specification, organisations will need to evidence a track record of delivering similar services, either within LBHF or across other boroughs.

All applicants must show:

- An understanding of and commitment to reducing crime and anti-social behaviour.
- A strong commitment to collaborative working which means participating in the LBHF forums, training and networking events such as the Annual Crime Summit, CDRP and Local Community Safety Board.
- A clear identity and vision for their service, which directly correlates to the overarching strategic aims of the CDRP (section 2).

A range of principles apply to all service areas of the 3<sup>rd</sup> Sector Investment Fund:

<b>Principle</b>	<b>Meaning</b>
<b>Individuality, choice and control</b>	Service users will be treated as unique individuals and have access to flexible services which offer choice and support independence and autonomy.
<b>Increased</b>	Service users will be empowered to increase their independence and

Appendix 5b

<b>motivation and confidence</b>	increase their take up of opportunities for participating in community life.
<b>Community Cohesion</b>	Bringing neighbourhoods/groups together and enhancing integration, sharing expectations, improving understanding and knowledge.
<b>Equality and Diversity</b>	Organisations will demonstrate a high level of commitment to equalities and diversity in their role as an employer and a service provider.
<b>Empowerment and involvement</b>	Services are informed and shaped by users and residents – beyond representation on the Board or Management Committee.
<b>Benefits to carers</b>	Carers are identified and provided with the support needed to enable them to continue in their caring role.
<b>Whole life approach</b>	Service approaches that support users through different stages of their life, and support them through life events.
<b>Safeguarding</b>	All services will have appropriate safeguarding policies and procedures if working with young or vulnerable residents, including CRB checks, Quality Assurance processes, clear supervision and training of staff and volunteers, accreditation, qualifications, monitoring etc.
<b>Maximised service capacity</b>	Maximised capacity of the service through delivering a throughput of users, and a range of interventions that support self-help, improved individual responsibility and targeted support to the more vulnerable.
<b>Partnership and collaboration</b>	Service users will benefit from referrals to other services and organisations that could offer support and advice.
<b>Value for Money</b>	Organisations will demonstrate that value for money considerations have been considered in the design and delivery of services, and demonstrate a commitment to working alongside the council to deliver efficiencies in the future.